

MS. ALMA Z.

Bachelor's degree in Tourism

PROFFESIONAL GOAL

Develop my preffesional career and experience in a company that offers professional perspectives and promotion, as well as fellowship and teamwork.

SOFTWARE

Microsoft Office (Word, Excel, Power Point), SAP Hotel Software, ACI Hotel Software, Tesipro Hotel Softwar, Galileo Reservation System, Amadeus Reservation System.

LICENSES

- Driving license

LANGUAGES

- Spanish
- Arabic
- English
- Italian
- French
- Hebrew
- German



ACADEMIC TRAINING

University Of Oviedo

DIPLOMA IN TOURISM

Georg-Simon-Ohm-
Fachhochule, Nürnberg,
Germany

INTERNATIONAL BUSSINES

University Of Oviedo

BACHELOR'S DEGREE IN TOURISM



WORK EXPERIENCE

Hotel Tryp. Oviedo
2008

HOTEL RECEPTIONIST

Seprotect Multilingual
2009-2015

INTERPRETER AND TRANSLATOR

Saturn. Oviedo
2010

ADMINISTRATIVE ASSISTANT

Hotel Terme Venezia. Padua.
Italy
2012-2013

HOTEL ADMINISTRATIVE

Accem. Asturias
2014-2017

INTERPRETER AND TRANSLATOR

Sigma Technologies
2015

TRANSLATOR

Viatrucks. Gijón
2017

EXPORT ADMINISTRATIVE ASSISTANT

Hotel Palacio de la Viñona.
Oviedo.
2015-2019

HOTEL MANAGER

Hotel Palacio de Cristal.
Oviedo.
2019

FRONT OFFICE MANAGER



QUALIFICATION / COURSES

GEOS Language Institute.
Boston. USA

INTENSIVE ENGLISH COURSE

Universidad Menedez Pelayo

ENGLISH LANGUAGE COURSE

Xena, Padua, Italia.

ITALIAN LANGUAGE AND CULTURE (C2)

